timay & tempo

**SINCE 1987** 

## **VISION**

To be the best brand in Europe with its high-quality product range and high ability in design.

## **MISSION**

To contribute to the development of Turkish industry with its high-quality products and services, efficient work and entrepreneurship; to strive for Turkey's sustainable economic growth goals with its ever-increasing import; to build longterm relationships based on respect, trust and loyalty through assuring the benefit of society at large, customers, suppliers and employees.

## **VALUES**

- We are a company that moves in line with the core principle of respect for the country, society, laws and the environment
- That sees efficient work as a contribution to the economy,,
- Supports leadership in every level,,
- Always stands by its customers,
- Who loves its homeland, works for its country
- Is a partner that shares values of all its,
- Stakeholders and establishes long and short-term relationships based on loyalty,
- Cares about technical expertise
- İs motivated by the satisfaction of its employees.

## **QUALITY POLICY**

As TIMAY, we have adopted continuous improvement and development in all processes as our basic philosophy with the quality management system we have established in accordance with the ISO 9001 standard.

- To increase customer satisfaction by meeting the changing and developing customer needs and expectations with products and services that comply with the relevant legal regulations and standards, just in time,
- To ensure that our products are used productively by the customer with effective technical service activities.
- To support the professional and social development of our employees with training programs and awarenessraising activities by prioritizing occupational health and safety, and to increase our process quality by ensuring employee satisfaction,
- To carry out our activities within the principle of respect for the environment and natural resources
- We work with all our strength to be a preferred and trusted supplier in our sector by constantly improving our products and services.